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A Therapist's View of the Good Life: The Fully Functioning Person



About 1952 or 1953 I wrote, during one of my winter escapes to warmer climes, a paper I entitled "The Concept of the Fully Functioning Person." It was an attempt to spell out the picture of the person who would emerge if therapy were maximally successful. I was somewhat frightened by the fluid, relativistic, individualistic person who seemed to be the logical outcome of the processes of therapy. I felt two questions. Was my logic correct? If correct, was this the sort of person I valued? To give myself opportunity to mull over these ideas, I had the paper duplicated, and in the ensuing years have distributed hundreds of copies to interested inquirers. As I became more sure of the ideas it contained, I submitted it to one of the major psychological journals. The editor wrote that he would publish it, but felt that it needed to be cast in a much more conventional psychological framework. He suggested many fundamental changes. This made me feel that it was probably not acceptable to psychologists in the form in which I had written it, and I dropped the idea of publication. Since then it has continued to be a focus of interest for a wide diversity of people, and Dr. Hayakawa has written an article about the concept in the journal of the semanticists, ETC. Consequently this was one of the papers which came first to my mind when I contemplated the present book.

When I re-read it however I found that in the intervening years many of its most central themes and ideas had been absorbed, and perhaps better expressed, in other papers I have included. So, with some reluctance I have again put it aside, and present here instead a paper on my view of the good life, a paper which was based upon "The Fully Functioning Person," and which expresses, I believe, the essential aspects of that paper in briefer and more readable form. My only concession to the past is to give the chapter heading a subtitle.



MY VIEWS regarding the meaning of the good life are largely based upon my experience in working with people in the very close and intimate relationship which is called psychotherapy. These views thus have an empirical or experiential foundation, as contrasted perhaps with a scholarly or philosophical foundation. I have learned what the good life seems to be by observing and participating in the struggle of disturbed and troubled people to achieve that life.

I should make it clear from the outset that this experience I have gained comes from the vantage point of a particular orientation to psychotherapy which has developed over the years. Quite possibly all psychotherapy is basically similar, but since I am less sure of that than I once was, I wish to make it clear that my therapeutic experience has been along the lines that seem to me most effective, the type of therapy termed "client-centered."

Let me attempt to give a very brief description of what this therapy would be like if it were in every respect optimal, since I feel I have learned most about the good life from therapeutic experiences in which a great deal of movement occurred. If the therapy were optimal, intensive as well as extensive, then it would mean that the therapist has been able to enter into an intensely personal and subjective relationship with the client—relating not as a scientist to an object of study, not as a physician expecting to diagnose and

cure, but as a person to a person. It would mean that the therapist feels this client to be a person of unconditional self-worth: of value no matter what his condition, his behavior, or his feelings. It would mean that the therapist is genuine, hiding behind no defensive façade, but meeting the client with the feelings which organically he is experiencing. It would mean that the therapist is able to let himself go in understanding this client; that no inner barriers keep him from sensing what it feels like to be the client at each moment of the relationship; and that he can convey something of his empathic understanding to the client. It means that the therapist has been comfortable in entering this relationship fully, without knowing cognitively where it will lead, satisfied with providing a climate which will permit the client the utmost freedom to become himself.

For the client, this optimal therapy would mean an exploration of increasingly strange and unknown and dangerous feelings in himself, the exploration proving possible only because he is gradually realizing that he is accepted unconditionally. Thus he becomes acquainted with elements of his experience which have in the past been denied to awareness as too threatening, too damaging to the structure of the self. He finds himself experiencing these feelings fully, completely, in the relationship, so that for the moment he *is* his fear, or his anger, or his tenderness, or his strength. And as he lives these widely varied feelings, in all their degrees of intensity, he discovers that he has experienced *himself*, that he *is* all these feelings. He finds his behavior changing in constructive fashion in accordance with his newly experienced self. He approaches the realization that he no longer needs to fear what experience may hold, but can welcome it freely as a part of his changing and developing self.

This is a thumbnail sketch of what client-centered therapy comes close to, when it is at its optimum. I give it here simply as a brief picture of the context in which I have formed my views of the good life.

A NEGATIVE OBSERVATION

As I have tried to live understandingly in the experiences of my clients, I have gradually come to one negative conclusion about the good life. It seems to me that the good life is not any fixed state.

It is not, in my estimation, a state of virtue, or contentment, or nirvana, or happiness. It is not a condition in which the individual is adjusted, or fulfilled, or actualized. To use psychological terms, it is not a state of drive-reduction, or tension-reduction, or homeostasis.

I believe that all of these terms have been used in ways which imply that if one or several of these states is achieved, then the goal of life has been achieved. Certainly, for many people happiness, or adjustment, are seen as states of being which are synonymous with the good life. And social scientists have frequently spoken of the reduction of tension, or the achievement of homeostasis or equilibrium as if these states constituted the goal of the process of living.

So it is with a certain amount of surprise and concern that I realize that my experience supports none of these definitions. If I focus on the experience of those individuals who seem to have evidenced the greatest degree of movement during the therapeutic relationship, and who, in the years following this relationship, appear to have made and to be making real progress toward the good life, then it seems to me that they are not adequately described at all by any of these terms which refer to fixed states of being. I believe they would consider themselves insulted if they were described as "adjusted," and they would regard it as false if they were described as "happy" or "contented," or even "actualized." As I have known them I would regard it as most inaccurate to say that all their drive tensions have been reduced, or that they are in a state of homeostasis. So I am forced to ask myself whether there is any way in which I can generalize about their situation, any definition which I can give of the good life which would seem to fit the facts as I have observed them. I find this not at all easy, and what follows is stated very tentatively.

A POSITIVE OBSERVATION

If I attempt to capture in a few words what seems to me to be true of these people, I believe it will come out something like this:

The good life is a *process*, not a state of being.

It is a direction, not a destination.

The direction which constitutes the good life is that which is

selected by the total organism, when there is psychological freedom to move in *any* direction.

This organismically selected direction seems to have certain discernible general qualities which appear to be the same in a wide variety of unique individuals.

So I can integrate these statements into a definition which can at least serve as a basis for consideration and discussion. The good life, from the point of view of my experience, is the process of movement in a direction which the human organism selects when it is inwardly free to move in any direction, and the general qualities of this selected direction appear to have a certain universality.

THE CHARACTERISTICS OF THE PROCESS

Let me now try to specify what appear to be the characteristic qualities of this process of movement, as they crop up in person after person in therapy.

AN INCREASING OPENNESS TO EXPERIENCE

In the first place, the process seems to involve an increasing openness to experience. This phrase has come to have more and more meaning for me. It is the polar opposite of defensiveness. Defensiveness I have described in the past as being the organism's response to experiences which are perceived or anticipated as threatening, as incongruent with the individual's existing picture of himself, or of himself in relationship to the world. These threatening experiences are temporarily rendered harmless by being distorted in awareness, or being denied to awareness. I quite literally cannot see, with accuracy, those experiences, feelings, reactions in myself which are significantly at variance with the picture of myself which I already possess. A large part of the process of therapy is the continuing discovery by the client that he is experiencing feelings and attitudes which heretofore he has not been able to be aware of, which he has not been able to "own" as being a part of himself.

If a person could be fully open to his experience, however, every stimulus — whether originating within the organism or in the en-

vironment — would be freely relayed through the nervous system without being distorted by any defensive mechanism. There would be no need of the mechanism of "subception" whereby the organism is forewarned of any experience threatening to the self. On the contrary, whether the stimulus was the impact of a configuration of form, color, or sound in the environment on the sensory nerves, or a memory trace from the past, or a visceral sensation of fear or pleasure or disgust, the person would be "living" it, would have it completely available to awareness.

Thus, one aspect of this process which I am naming "the good life" appears to be a movement away from the pole of defensiveness toward the pole of openness to experience. The individual is becoming more able to listen to himself, to experience what is going on within himself. He is more open to his feelings of fear and discouragement and pain. He is also more open to his feelings of courage, and tenderness, and awe. He is free to live his feelings subjectively, as they exist in him, and also free to be aware of these feelings. He is more able fully to live the experiences of his organism rather than shutting them out of awareness.

INCREASINGLY EXISTENTIAL LIVING

A second characteristic of the process which for me is the good life, is that it involves an increasing tendency to live fully in each moment. This is a thought which can easily be misunderstood, and which is perhaps somewhat vague in my own thinking. Let me try to explain what I mean.

I believe it would be evident that for the person who was fully open to his new experience, completely without defensiveness, each moment would be new. The complex configuration of inner and outer stimuli which exists in this moment has never existed before in just this fashion. Consequently such a person would realize that "What I will be in the next moment, and what I will do, grows out of that moment, and cannot be predicted in advance either by me or by others." Not infrequently we find clients expressing exactly this sort of feeling.

One way of expressing the fluidity which is present in such existential living is to say that the self and personality emerge *from*

experience, rather than experience being translated or twisted to fit preconceived self-structure. It means that one becomes a participant in and an observer of the ongoing process of organismic experience, rather than being in control of it.

Such living in the moment means an absence of rigidity, of tight organization, of the imposition of structure on experience. It means instead a maximum of adaptability, a discovery of structure *in* experience, a flowing, changing organization of self and personality.

It is this tendency toward existential living which appears to me very evident in people who are involved in the process of the good life. One might almost say that it is the most essential quality of it. It involves discovering the structure of experience in the process of living the experience. Most of us, on the other hand, bring a pre-formed structure and evaluation to our experience and never relinquish it, but cram and twist the experience to fit our preconceptions, annoyed at the fluid qualities which make it so unruly in fitting our carefully constructed pigeonholes. To open one's spirit to what is going on *now*, and to discover in that present process whatever structure it appears to have — this to me is one of the qualities of the good life, the mature life, as I see clients approach it.

AN INCREASING TRUST IN HIS ORGANISM

Still another characteristic of the person who is living the process of the good life appears to be an increasing trust in his organism as a means of arriving at the most satisfying behavior in each existential situation. Again let me try to explain what I mean.

In choosing what course of action to take in any situation, many people rely upon guiding principles, upon a code of action laid down by some group or institution, upon the judgment of others (from wife and friends to Emily Post), or upon the way they have behaved in some similar past situation. Yet as I observe the clients whose experiences in living have taught me so much, I find that increasingly such individuals are able to trust their total organismic reaction to a new situation because they discover to an ever-increasing degree that if they are open to their experience, doing what "feels right" proves to be a competent and trustworthy guide to behavior which is truly satisfying.

As I try to understand the reason for this, I find myself following this line of thought. The person who is fully open to his experience would have access to all of the available data in the situation, on which to base his behavior; the social demands, his own complex and possibly conflicting needs, his memories of similar situations, his perception of the uniqueness of this situation, etc., etc. The data would be very complex indeed. But he could permit his total organism, his consciousness participating, to consider each stimulus, need, and demand, its relative intensity and importance, and out of this complex weighing and balancing, discover that course of action which would come closest to satisfying all his needs in the situation. An analogy which might come close to a description would be to compare this person to a giant electronic computing machine. Since he is open to his experience, all of the data from his sense impressions, from his memory, from previous learning, from his visceral and internal states, is fed into the machine. The machine takes all of these multitudinous pulls and forces which are fed in as data, and quickly computes the course of action which would be the most economical vector of need satisfaction in this existential situation. This is the behavior of our hypothetical person.

The defects which in most of us make this process untrustworthy are the inclusion of information which does *not* belong to this present situation, or the exclusion of information which *does*. It is when memories and previous learnings are fed into the computations as if they were *this* reality, and not memories and learnings, that erroneous behavioral answers arise. Or when certain threatening experiences are inhibited from awareness, and hence are withheld from the computation or fed into it in distorted form, this too produces error. But our hypothetical person would find his organism thoroughly trustworthy, because all of the available data would be used, and it would be present in accurate rather than distorted form. Hence his behavior would come as close as possible to satisfying all his needs — for enhancement, for affiliation with others, and the like.

In this weighing, balancing, and computation, his organism would not by any means be infallible. It would always give the best possible answer for the available data, but sometimes data would be

missing. Because of the element of openness to experience, however, any errors, any following of behavior which was not satisfying, would be quickly corrected. The computations, as it were, would always be in process of being corrected, because they would be continually checked in behavior.

Perhaps you will not like my analogy of an electronic computing machine. Let me return to the clients I know. As they become more open to all of their experiences, they find it increasingly possible to trust their reactions. If they "feel like" expressing anger they do so and find that this comes out satisfactorily, because they are equally alive to all of their other desires for affection, affiliation, and relationship. They are surprised at their own intuitive skill in finding behavioral solutions to complex and troubling human relationships. It is only afterward that they realize how surprisingly trustworthy their inner reactions have been in bringing about satisfactory behavior.

THE PROCESS OF FUNCTIONING MORE FULLY

I should like to draw together these three threads describing the process of the good life into a more coherent picture. It appears that the person who is psychologically free moves in the direction of becoming a more fully functioning person. He is more able to live fully in and with each and all of his feelings and reactions. He makes increasing use of all his organic equipment to sense, as accurately as possible, the existential situation within and without. He makes use of all of the information his nervous system can thus supply, using it in awareness, but recognizing that his total organism may be, and often is, wiser than his awareness. He is more able to permit his total organism to function freely in all its complexity in selecting, from the multitude of possibilities, that behavior which in this moment of time will be most generally and genuinely satisfying. He is able to put more trust in his organism in this functioning, not because it is infallible, but because he can be fully open to the consequences of each of his actions and correct them if they prove to be less than satisfying.

He is more able to experience all of his feelings, and is less afraid of any of his feelings; he is his own sifter of evidence, and is more

open to evidence from all sources; he is completely engaged in the process of being and becoming himself, and thus discovers that he is soundly and realistically social; he lives more completely in this moment, but learns that this is the soundest living for all time. He is becoming a more fully functioning organism, and because of the awareness of himself which flows freely in and through his experience, he is becoming a more fully functioning person.

SOME IMPLICATIONS

Any view of what constitutes the good life carries with it many implications, and the view I have presented is no exception. I hope that these implications may be food for thought. There are two or three of these about which I would like to comment.

A NEW PERSPECTIVE ON FREEDOM VS DETERMINISM

The first of these implications may not immediately be evident. It has to do with the age-old issue of "free will." Let me endeavor to spell out the way in which this issue now appears to me in a new light.

For some time I have been perplexed over the living paradox which exists in psychotherapy between freedom and determinism. In the therapeutic relationship some of the most compelling subjective experiences are those in which the client feels within himself the power of naked choice. He is *free* — to become himself or to hide behind a façade; to move forward or to regress; to behave in ways which are destructive of self and others, or in ways which are enhancing; quite literally free to live or die, in both the physiological and psychological meaning of those terms. Yet as we enter this field of psychotherapy with objective research methods, we are, like any other scientist, committed to a complete determinism. From this point of view every thought, feeling, and action of the client is determined by what preceded it. There can be no such thing as freedom. The dilemma I am trying to describe is no different than that found in other fields — it is simply brought to sharper focus, and appears more insoluble.

This dilemma can be seen in a fresh perspective, however, when we consider it in terms of the definition I have given of the fully functioning person. We could say that in the optimum of therapy the person rightfully experiences the most complete and absolute freedom. He wills or chooses to follow the course of action which is the most economical vector in relationship to all the internal and external stimuli, because it is that behavior which will be most deeply satisfying. But this is the same course of action which from another vantage point may be said to be determined by all the factors in the existential situation. Let us contrast this with the picture of the person who is defensively organized. He wills or chooses to follow a given course of action, but finds that he *cannot* behave in the fashion that he chooses. He is determined by the factors in the existential situation, but these factors include his defensiveness, his denial or distortion of some of the relevant data. Hence it is certain that his behavior will be less than fully satisfying. His behavior is determined, but he is not free to make an effective choice. The fully functioning person, on the other hand, not only experiences, but utilizes, the most absolute freedom when he spontaneously, freely, and voluntarily chooses and wills that which is also absolutely determined.

I am not so naive as to suppose that this fully resolves the issue between subjective and objective, between freedom and necessity. Nevertheless it has meaning for me that the more the person is living the good life, the more he will experience a freedom of choice, and the more his choices will be effectively implemented in his behavior.

CREATIVITY AS AN ELEMENT OF THE GOOD LIFE

I believe it will be clear that a person who is involved in the directional process which I have termed "the good life" is a creative person. With his sensitive openness to his world, his trust of his own ability to form new relationships with his environment, he would be the type of person from whom creative products and creative living emerge. He would not necessarily be "adjusted" to his culture, and he would almost certainly not be a conformist. But at any time and in any culture he would live constructively, in as much harmony

with his culture as a balanced satisfaction of needs demanded. In some cultural situations he might in some ways be very unhappy, but he would continue to move toward becoming himself, and to behave in such a way as to provide the maximum satisfaction of his deepest needs.

Such a person would, I believe, be recognized by the student of evolution as the type most likely to adapt and survive under changing environmental conditions. He would be able creatively to make sound adjustments to new as well as old conditions. He would be a fit vanguard of human evolution.

BASIC TRUSTWORTHINESS OF HUMAN NATURE

It will be evident that another implication of the view I have been presenting is that the basic nature of the human being, when functioning freely, is constructive and trustworthy. For me this is an inescapable conclusion from a quarter-century of experience in psychotherapy. When we are able to free the individual from defensiveness, so that he is open to the wide range of his own needs, as well as the wide range of environmental and social demands, his reactions may be trusted to be positive, forward-moving, constructive. We do not need to ask who will socialize him, for one of his own deepest needs is for affiliation and communication with others. As he becomes more fully himself, he will become more realistically socialized. We do not need to ask who will control his aggressive impulses; for as he becomes more open to all of his impulses, his need to be liked by others and his tendency to give affection will be as strong as his impulses to strike out or to seize for himself. He will be aggressive in situations in which aggression is realistically appropriate, but there will be no runaway need for aggression. His total behavior, in these and other areas, as he moves toward being open to all his experience, will be more balanced and realistic, behavior which is appropriate to the survival and enhancement of a highly social animal.

I have little sympathy with the rather prevalent concept that man is basically irrational, and that his impulses, if not controlled, will lead to destruction of others and self. Man's behavior is exquisitely rational, moving with subtle and ordered complexity toward the

goals his organism is endeavoring to achieve. The tragedy for most of us is that our defenses keep us from being aware of this rationality, so that consciously we are moving in one direction, while organismically we are moving in another. But in our person who is living the process of the good life, there would be a decreasing number of such barriers, and he would be increasingly a participant in the rationality of his organism. The only control of impulses which would exist, or which would prove necessary, is the natural and internal balancing of one need against another, and the discovery of behaviors which follow the vector most closely approximating the satisfaction of all needs. The experience of extreme satisfaction of one need (for aggression, or sex, etc.) in such a way as to do violence to the satisfaction of other needs (for companionship, tender relationship, etc.) — an experience very common in the defensively organized person — would be greatly decreased. He would participate in the vastly complex self-regulatory activities of his organism — the psychological as well as physiological thermostatic controls — in such a fashion as to live in increasing harmony with himself and with others.

THE GREATER RICHNESS OF LIFE

One last implication I should like to mention is that this process of living in the good life involves a wider range, a greater richness, than the constricted living in which most of us find ourselves. To be a part of this process means that one is involved in the frequently frightening and frequently satisfying experience of a more sensitive living, with greater range, greater variety, greater richness. It seems to me that clients who have moved significantly in therapy live more intimately with their feelings of pain, but also more vividly with their feelings of ecstasy; that anger is more clearly felt, but so also is love; that fear is an experience they know more deeply, but so is courage. And the reason they can thus live fully in a wider range is that they have this underlying confidence in themselves as trustworthy instruments for encountering life.

I believe it will have become evident why, for me, adjectives such as happy, contented, blissful, enjoyable, do not seem quite appropriate to any general description of this process I have called the good life, even though the person in this process would experience

each one of these feelings at appropriate times. But the adjectives which seem more generally fitting are adjectives such as enriching, exciting, rewarding, challenging, meaningful. This process of the good life is not, I am convinced, a life for the faint-hearted. It involves the stretching and growing of becoming more and more of one's potentialities. It involves the courage to be. It means launching oneself fully into the stream of life. Yet the deeply exciting thing about human beings is that when the individual is inwardly free, he chooses as the good life this process of becoming.



PART V

Getting at the Facts:
The Place of Research
in Psychotherapy

*I have endeavored to check
my clinical experience with reality,
but not without some philosophical puzzlement
as to which "reality" is most valid.*

